



Evergreen Solutions, LLC

Partners in Public Sector Change



## LOCAL GOVERNMENT CONSULTING

### Overcoming Today's Challenges

Cities, counties, and states across the country are under more pressure than ever: increased transparency internally and externally, greater accountability across the board, and being forced to do more with less.

With budgets shrinking and your scope of services broadening, how do you possibly get everything done?

The most successful organizations have realized they need some help along the way. That's why they partner with experts like us to lend objective insight and direction for overcoming today's challenges.

Having been public employees ourselves and having conducted hundreds of studies nationwide, we know what it takes to adapt to shrinking budgets, to reengineer workflows for increased efficiency, and to develop strategic plans to maximize organizational effectiveness.

Cities and counties across the country consistently turn to Evergreen Solutions veteran consultants for proven, workable solutions for improving local government efficiency and effectiveness.

### What You Can Expect from Your Partners in Change

Working with outside consultants doesn't have to feel like working with outsiders. You can expect our project managers, senior analysts, and associates to roll up their sleeves and become an integral part of your team. Partnering this way enables us to more fully understand your inner workings on our way to helping you meet your core objectives.

“By far the best proof  
is experience.”  
- Sir Francis Bacon



### *Proven Expertise*

- 75+ Years Cumulative Experience
- 150+ Public Sector Clients
- Thousands Of Implemented Recommendations
- Offices throughout the United States





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### A Validated Methodology

Over the years, we have improved client results by consistently applying a situation-responsive discipline that emphasizes:

- Full visibility into the entire organization through research and discovery
- A spirit of partnership with client staff and leadership
- Sound recommendations based on best practices and proven methods
- A practical go-forward plan leading to quantifiable results

Because each client and project is unique, our methodology adjusts accordingly. But our core principles do not change because they always work:

### Communication

Expect us to clearly, consistently, and proactively share relevant information with all project team members and stakeholders. We just ask the same in return to ensure successful project completion.

### Technology

To maximize efficiency, we leverage the latest technologies and offer all work in progress and final deliverables online. We realize that technical skills vary, so we will collaborate on any level you request.

### Deliverables

We understand that one size does not fit all. Assume that you will be presented a range of alternatives from which to choose the best solution for meeting your business and human capital needs.

### Services

From specialized evaluations of specific municipal functions to comprehensive organizational assessments, Evergreen brings forward momentum to three key areas:

- Change management
- Performance measurement
- Human resources

### Specific services include:

- Business process reengineering
- Efficiency/effectiveness reviews
- Human resources consulting
- Information technology planning
- Management and organizational reviews
- Organizational development
- Program evaluation
- Strategic planning
- Technical staffing and outsourcing
- Workflow mapping
- Workforce planning

Please contact us or visit us online for consultant bios, case studies, client list and additional service offerings.

Evergreen Solutions, LLC

2852 Remington Green Circle, Suite 101

Tallahassee, Florida 32308

P. 850.383.0111 • F. 850.383.1511

E. [info@ConsultEvergreen.com](mailto:info@ConsultEvergreen.com)

[www.ConsultEvergreen.com](http://www.ConsultEvergreen.com)

### W/MBE Certification

Evergreen Solutions is a certified woman-owned business in the following states:

- California
- Florida
- Maryland
- North Carolina
- Pennsylvania
- Texas
- Virginia
- Washington